

TEMPORARY SURCHARGE REMOVED, DROUGHT RULES ROLL BACK

A huge thank you for your efforts to conserve water as we navigated a third year of drought.

Conditions have quickly changed with the very wet winter we've experienced and, accordingly, the Contra Costa Water District Board of Directors on April 5 voted to roll back its drought management program following the end of the state's drought emergency. The Contra Costa Water District temporary drought surcharge and most drought prohibitions are no longer in effect as of the end of April 2023.

Questions about the temporary drought surcharge? Visit ccwater.com/drought or call our helpful call center at 925-688-8000.

SAVE FOR THE LONG TERM

While the winter rains are good news for this year, we've seen conditions change quickly and dramatically over the past decade. As Californians, we must plan for the extreme cycles of drought and deluge so there is reliable water today and tomorrow. Make efficient use of water a way of life at home. Visit ccwater.com/conserve to get the most value out of every drop!





Water tip! Always run the washing machine with a full load of clothes.



Water Bill Example

Use your account number to sign up for My Water Report.



Customer Name: VALUED CUSTOMER
 Account Number: 1234567
 Service Address: 1234 WATER WAY
 Account Type: Residential Single-Unit
 Customer Service: 925-688-8044
 Water Efficiency: 925-688-8320
 Pay By Phone: 877-506-3121
 Visit Us Online: ccwater.com

STATEMENT DATE	METER NUMBER	PRIOR READ DATE	CURRENT READ DATE	NUMBER OF DAYS	PRIOR METER READ	CURRENT METER READ	USAGE (UNITS)	USAGE (GALLONS)
3/7/2023	01234567	12/29/2022	2/27/2023	60	396	410	14	10,473

SUMMARY OF CHARGES

Prior Balance	\$336.55
Payments Received	(\$336.55)
Prior Amount Due	\$0.00
Current Water Charges	\$121.77
Current Misc. Charges/Adjustments	\$0.00
Current Optional Services	\$0.00
Total Amount Due by 4/6/2023	\$121.77

Thank you for being a valued CCWD customer.

An average of 175 gallons per day was used this billing period at an average cost of \$2.03 per day.

You used less than 200 gallons per day during this period and have earned a water efficiency credit of \$11.03 to offset the temporary drought charge.

Current charges are due by the date indicated and prior balances are due upon receipt. All balances of 60 days from the original statement date will be charged a late fee of 1.5%. See reverse side for breakdown of current charges.

QUESTIONS?
 Call Customer Service: 925-688-8044

Get more water saving tips when you sign up for a personalized water report at:

ccwater.com/MyWaterReport



CONTRA COSTA
 WATER DISTRICT