

# RELIABLE, HIGH-QUALITY WATER SERVICE: AN EXCEPTIONAL VALUE

Turn the faucet day or night and you'll receive a reliable flow of Contra Costa Water District's high-quality tap water. This common activity relies on a billion-dollar system of pipes, pumps, canals, and other equipment. This system, and its ongoing maintenance, is funded largely with the rates you already pay for water service. To ensure we can keep the water flowing to your home, we use a financial model that forecasts necessary revenue. We also pursue non-rate revenues to keep water affordable for all customers. In 2022, the average cost per gallon for our residential customers is only one penny!



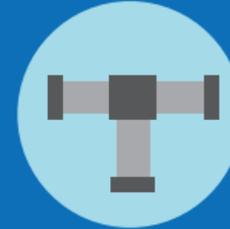
**ONE GALLON OF HIGH-QUALITY WATER COSTS ABOUT ONE PENNY.  
THAT PENNY FUNDS:**



**STATE-OF-  
THE-ART  
TREATMENT**



**SYSTEM  
POWER**



**PUMPS, PIPES,  
CANALS  
& OTHER  
EQUIPMENT**



**CONTINUAL  
MAINTENANCE  
& UPGRADES**



**24/7 WATER  
SERVICE**

# KEEP YOUR DRINKING WATER SAFE WITH BACKFLOW PREVENTION

Does your property have a water source separate from Contra Costa Water District's drinking water system? The separate source could be something like a well or a private connection to the Contra Costa Canal. If so, help keep the public water supply safe from potential contamination and contact us about installing a backflow prevention device.

We take pride in providing your family with reliable, high-quality water service. Before water enters our distribution system, it has been carefully treated, sampled, and tested.

Although rare, a malfunction in consumer pressure equipment or a sudden drop in pressure in our

distribution system can create a reverse flow of water from a private property back into the distribution system. If the private property has a secondary source of water, the reverse flow could possibly allow contaminants into the distribution system. Thankfully, a backflow prevention device would stop that reverse flow and keep our water safe to drink.

If you have a second source of water, please contact us at 925-688-8095 about installation of a backflow prevention device. If the back of your enclosed water statement lists a charge for "Backflow Prevention," you're already doing your part to protect the public water system. Thank you!



CONTRA COSTA  
WATER DISTRICT