

# ENSURING RELIABILITY AND QUALITY INTO THE FUTURE.



With summer behind us and winter just around the corner, it's easy to forget that despite the unusually wet season we experienced last winter, much of the last decade has been marked by drought in California.

The District's continues to plan ahead and is focused on preserving the reliability, quality, and distribution of your water while maximizing operational efficiency and minimizing cost impacts. Thanks to an extremely wet winter, we were able to fill Los Vaqueros as conditions were ideal.

With water reserves now rebuilt, we look to continue rebuilding from the years of drought and furthering reliability by also addressing financial stability through a 10-year balanced approach which will include modest rate increases, cost controls and reserves. Moving forward, we will be examining the most efficient ways to maintain our goals while also reinstating the financial reserves needed to balance changes in water use efficiency and increases in costs to purchase, treat and deliver water along with the increasing cost to maintain the aging water distribution system. For more information, please visit [ccwater.com/rates](http://ccwater.com/rates).

# THE EASY WAY TO TRACK YOUR WATER USE

With My Water Report, you have the power to monitor your water use from any internet-connected computer or mobile device. This new web portal is provided at no extra cost to Contra Costa Water District customers and allows you to identify your water-use trends and see how your use compares to similar homes. Customers who use My Water Report receive savings recommendations and high-use notifications.

Sign-up at [ccwater.com/MyWaterReport](http://ccwater.com/MyWaterReport)

***NOTE:** You'll need your account number to sign up. You will find it on the top of your billing statement that was included with this insert.*

