

WE'VE UPDATED OUR BILL DESIGN



The reconfigured Contra Costa Water District water bill helps you understand our charges and manage your water use. Here's a simple guide to get you started.

A Account Number – Each water service is assigned a unique account number. The number consists of eight digits.

B Service Address – The location of where water service is being provided.

C Consumption Information – See the total amount of gallons consumed for the duration of the billing period, as well as daily average. This section of the bill also shows how much you spend per day for water service.

D Meter Reading Information – Every account has a water meter that tracks water use. The meter is read approximately every two months. Water use is tracked in units of one hundred cubic feet, or HCF. One HCF is equal to about 748 gallons.

E Statement Date – This is the date when the bill was printed.

F Readiness to Serve – This is the cost for on-demand service based on meter size and the number of days in a billing cycle.

G Water Consumption – This amount is for the water that goes through the meter during the service period. This is based on a charge per HCF used.

H Energy – This is the cost of electricity based on the energy zone and the amount of water used.

I Fire Protection – The cost to have fire protection at the ready for your property.

J Total Current Charges – The sum of charges for the current billing period.

K Total Amount Due – Current charges plus and any unpaid previous balance.

L Billing Address – Address of the person responsible for the bill. Sometimes it is different than the service address.

M How to Pay – There are several ways to pay your bill. We gladly take automatic deduction, credit card, check or payments in person.

Water Statement

CONTRA COSTA WATER DISTRICT
 1331 Concord Ave. • PO Box H:O
 Concord, CA 94524-2099
 www.ccwater.com

Questions about your Statement: (929)688-8044
 To pay by phone(a fee applies): (877)506-3121

Account Number: 0000000-0 **B**
Invoice Number: A000000
Service Address: 1 WATER STREET
Name: WILMA P. WATERMAN

Drinking Water Services
 Residential Single-Unit Service
Water used this period 7,481 gallons
Avg daily use per unit 119 gallons
Avg 2013 use per unit 142 gallons
Current cost for water \$1.2489 per day

Number of days between bills 63
Date of previous meter reading 02/04/16
Date of current meter reading 04/07/16

Meter Readings (Hundred Cubic Feet)
Current read 4401
Previous read 4391
Total HCF billed 10

Previous Payments – Thank you!
Posted Through 04/08/16
Last Payment Date 02/17/16
Last Payment Amount \$73.98

This information box will contain important messages about your water service.

Date of Statement 02/03/2016 **E**
Your Customer ID Code ABCDEFG

Breakdown of current charges

Readiness to serve (Svc/Demand)	\$36.68
Water consumption	\$36.08
Energy for water delivery	\$3.89
Water for fire protection	\$2.03
Total current charges	\$78.76

SEE OVER FOR DESCRIPTION OF CHARGES

Drinking Water Account Summary

Previous balance	\$73.98
Payments received	-\$73.98
Previous balance due	\$0.00
Current amount due	\$78.68

Total Amount Due **\$78.68**

See the back of this bill for an explanation of the Excess Use Charges.
 CCWD regular board meetings are open to the public and held on the 1st and 3rd Wednesdays of the month at the District Center, 1331 Concord Avenue, Concord.

DETACH AND RETURN THIS PORTION WITH PAYMENT. RETAIN ABOVE PORTION FOR YOUR RECORDS.



Water Statement

Service Address		Account No.
1 WATER STREET		0000000-0
Invoice No.	Statement Date	Payment Due
A000000	02/03/16	03/01/16

***** AUTO ** MIXED AADC 000



L 00000000
 WILMA P. WATERMAN
 1 WATER STREET
 CONCORD, CA 94520

TOTAL Amount Due
\$78.68

Please Pay Promptly

Amount Paid

Make Checks Payable To: CCWD

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USE EASYPAY & NEVER MISS A DUE DATE



EasyPay is the simple and free way to pay your Contra Costa Water District bill. Your water bill payment is made directly from your checking account to the Contra Costa Water District. You will never have to worry about missing a due date.

How it works

First, complete the **EasyPay Authorization Agreement** below. After successfully enrolling, your payment will be automatically deducted from your checking account. You will continue to receive statements to ensure the charges are correct.

Signing up takes only a few minutes and you'll never again have to write a check or pay postage for your water bill. This service is provided at **no extra cost** to you.

Questions? Call our Customer Service Office at **925-688-8044** or visit **www.ccwater.com**.



THERE ARE MANY WAYS TO PAY

Did you know most banks offer **free online bill pay**? Visit **www.ccwater.com** to view all of the options to pay your water bill.

EasyPay Authorization Agreement



I authorize the Contra Costa Water District to debit funds from the checking account listed below to pay water bills. I understand these automatic payments may be canceled by notifying CCWD in writing.

PLEASE PRINT

Your Name as Shown on Financial Institution Records

Daytime Phone Number

Name of Financial Institution (bank, savings and loan or credit union)

Address Where You Receive CCWD Water Service

City

Zip Code

Name as It Appears on CCWD's Water Account

CCWD Water Account Number

Your Signature

Date

Attach an original check marked "VOID" or photocopy a check from the checking account you wish to have debited. Deposit slips cannot be accepted.

The next CCWD water bill will read "No Payment Due" and the amount of your next water bill will be deducted from your checking account. Your bank statement will show the appropriate debit.

Return this form and voided check in your next payment, send via email to easy pay@ccwater.com or mail to CCWD, Customer Service, P.O. Box H20, Concord, CA 94524