

SURVIVING THE DROUGHT



THANK YOU! You've been finding great ways to conserve water. Keep it up!

Share your best water-saving tips with us at the *improved* ccwater.com. Let's survive this drought together.

A background image of a blue water splash with bubbles, used as a backdrop for the central text.

CUT 25%

For Residential and Commercial Accounts

- Water no more than two days per week.
- Spread mulch under trees and shrubs.
- Use a bucket in the shower to catch water for plants.

Temporary Price Adjustment Explained



There's a new line on your bill and we want to make sure you know why it's there, what it is and what you can do about it.

Drought Charge

To encourage good water-use habits during the drought, we've temporarily increased the cost of water. This new item on your bill, called "Drought Charge," adjusts the cost of water by 50 cents per 748 gallons. That's roughly one additional penny for every 15 gallons of water you use during the drought. We use 748 gallons because that's how much water is in one hundred cubic feet (HCF), the measurement used to calculate your bill.

While the temporary price adjustment is in place, customers can still lower their bill by meeting the conservation target. For example, a customer who used to average 400 gallons per day will save \$16 per bill over what they pay now, if they reduce their water use by 25%.

We can help you understand any of the charges on your water bill. If you have any questions about your bill, give us a call at **925-688-8044**. Find out more about the drought at the *improved* **ccwater.com**.

