

High-Efficiency Toilet (HET) Voucher Program

Follow the steps below to redeem your voucher:

Step 1: Review the *List of Participating Plumbing Supply Stores*.

Step 2: Take the HET Voucher to one of the participating plumbing supply stores and choose an approved HET model. The HET Voucher is redeemable for a \$175 instant rebate for each HET that you are approved to receive, as indicated on the front of the voucher.

Step 3: **Install your HET(s) within 30 days of redeeming the voucher.**

NOTE: Read the program Terms & Conditions and Disclaimer on the back of the voucher.

Please Note:

- The plumbing supply store will check the photo ID of the person redeeming the voucher. The customer named on the voucher may authorize another individual to receive the HET(s) on their behalf by filling out and signing the bottom section on the front page of the voucher.
- By participating in the HET Voucher Program, the customer agrees to allow the District to conduct an inspection to verify installation of the HET(s). Customers will be contacted by the District if an inspection is required.
- The voucher must be redeemed no later than the “Voucher Valid Until” date stamped in the upper right hand corner of the voucher. The voucher will expire after that date and the plumbing supply retailer will not honor it. If the voucher expires, please call (925) 688-8320 to request a new voucher.
- The instant rebate is toward the cost of the HET tank and bowl only. Any additional cost above the rebate amount is the responsibility of the customer. The customer is responsible for any associated costs including toilet accessories, permits, installation, and removal/disposal of old toilet(s).
- The customer is responsible for paying sales tax on the full price of the HET (prior to the instant rebate).
- Additional Terms and Conditions apply, see voucher for details.

